

Terms of Service

Last updated: 2026-02-24

Acceptance of Terms

By accessing futureit.co.nz

(the "Website") or engaging FutureIT Limited ("FutureIT", "we", "us", or "our") for IT services, you agree to be bound by these Terms of Service ("Terms"). If you do not agree, please discontinue use immediately.

These Terms apply to all visitors, enquirers, and clients. Where a separate written service agreement exists between FutureIT and a client, that agreement prevails to the extent of any inconsistency with these Terms.

About FutureIT

FutureIT Limited is a New Zealand registered company providing managed IT services, cybersecurity, IT support, procurement, and related technology services to businesses across New Zealand.

Use of This Website

Permitted Use

You may use this Website for lawful purposes to learn about our services, make enquiries, and access resources we publish. You must not:

- Use the Website in any way that violates applicable New Zealand or international laws
- Transmit unsolicited or unauthorised advertising, spam, or promotional material
- Attempt to gain unauthorised access to any part of our systems or infrastructure
- Interfere with the integrity or performance of the Website
- Scrape, crawl, or index the Website's content without our written permission
- Impersonate FutureIT, its employees, or any other person or entity

Accuracy of Information

Information on this Website is provided for general guidance only. While we make reasonable efforts to keep it current and accurate, we make no warranty that it is complete or error-free. Service offerings, pricing, and terms may change without notice.

Our Services

Service Agreements

Detailed terms for managed IT services, support contracts, cybersecurity, and procurement are governed by individual service agreements entered into with each client. These Terms do not create any obligation for FutureIT to provide services.

Quotes and Proposals

Any quote or proposal we provide is an indication only and is not a binding offer unless confirmed in a written agreement signed by an authorised FutureIT representative.

Third-Party Products and Services

We resell and configure products from Microsoft, Dell, HP, and other vendors. Those products are subject to the respective vendor's terms and licences. FutureIT is not a manufacturer and cannot warrant third-party hardware or software beyond what the original manufacturer provides.

Intellectual Property

Our Content

All content on this Website — including text, graphics, logos, images, code, and documentation — is owned by or licensed to FutureIT and is protected by New Zealand copyright law and applicable international conventions. You may not reproduce, distribute, or create derivative works without our written consent.

Limited Licence

We grant you a limited, non-exclusive, non-transferable licence to view and print materials from this Website solely for your own internal, non-commercial reference purposes.

Your Content

If you submit information to us (via contact forms, support tickets, or otherwise), you grant FutureIT a licence to use that information to provide our services and communicate with you. You represent that you have the right to submit such information.

Privacy

Our collection and use of personal information is governed by our [Privacy Policy](#), which is incorporated into these Terms by reference. By using this Website, you consent to our use of personal information as described in that policy.

Disclaimers

To the maximum extent permitted by New Zealand law:

- The Website and its content are provided **“as is”** without any express or implied warranties
- We do not warrant that the Website will be uninterrupted, error-free, or free from viruses or harmful components
- We do not warrant the accuracy, completeness, or suitability of any information on the Website for any particular purpose
- Any reliance you place on information from this Website is at your own risk

Nothing in these Terms limits any rights you may have under the New Zealand Consumer Guarantees Act 1993 or Fair Trading Act 1986 where they apply.

Limitation of Liability

To the maximum extent permitted by law, FutureIT and its directors, employees, and contractors are not liable for:

- Any indirect, incidental, special, or consequential loss or damage
- Loss of profits, revenue, data, goodwill, or business opportunity
- Loss arising from your reliance on information from this Website

Where liability cannot be excluded, it is limited to the maximum extent permitted by law. In the case of services, liability is limited to the cost of having those services re-supplied.

Indemnification

You agree to indemnify and hold harmless FutureIT, its officers, employees, and contractors from any claims, losses, damages, and expenses (including legal fees) arising from:

- Your breach of these Terms
- Your use of this Website in violation of any law
- Content you submit to us that infringes any third-party right

Links to Third-Party Sites

This Website may contain links to third-party websites. Those links are provided for convenience only. We have no control over, and are not responsible for, the content, privacy practices, or availability of those sites. A link does not imply endorsement.

Changes to These Terms

We may update these Terms at any time. The “Last Updated” date reflects the current version. Continued use of the Website after changes are posted constitutes acceptance. Material changes affecting active service clients will be notified by email.

Termination of Access

We reserve the right to restrict or terminate your access to this Website at any time, without notice, if we reasonably believe you have breached these Terms or applicable law.

Governing Law

These Terms are governed by the laws of New Zealand. Any disputes arising in connection with these Terms or your use of this Website shall be subject to the exclusive jurisdiction of the New Zealand courts.

Severability

If any provision of these Terms is found to be invalid or unenforceable, that provision will be severed, and the remaining provisions will continue in full force and effect.

Entire Agreement

These Terms, together with our Privacy Policy and any signed service agreement, constitute the entire

agreement between you and FutureIT regarding the subject matter herein and supersede all prior understandings.

Contact Us

For questions about these Terms:

FutureIT Limited

legal@futureit.co.nz

09 555 1234

Auckland, New Zealand

Or use our [contact form](#)

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